



Certificate TW09/00577.00

The management system of
momo.com Inc.

4F., No. 96, Zhouzi St., Neihu Dist.,
Taipei City 114, Taiwan

has been assessed and certified as meeting the requirements of

ISO/IEC 27001: 2013

For the following activities

The scope of registration appears on page 2 of this certificate.

This certificate is valid from 09 August 2021 until 09 August 2024 and
remains valid subject to satisfactory surveillance audits.
Recertification audit due a minimum of 60 days before the expiration date.
Issue 12. Certified since 18 November 2009

This is a multi-site certification.
Additional site details are listed on the subsequent page.

Authorised by



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SGS United Kingdom Ltd
Rossmore Business Park Ellesmere Port Cheshire CH65 3EN UK
t +44 (0)151 350-6666 f +44 (0)151 350-6600 www.sgs.com

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momo.com Inc.

ISO/IEC 27001: 2013

Issue 12

Detailed scope



momo.com Inc.

Netshopping, SCM, momoshop, momomall, WMS, systems development, operation, and maintenance related activities provided by the relevant staffs of Financial & Accounting Division, Supply Chain Management Division, Information Technology Division, Customer Service Center, E-commerce Division in accordance with the Statement of Applicability version RIT-024-1Q. The activities include,

1. Credit card posting, maintaining, and operating process provided by the Cashier Section/ Finance Department/ Financial & Accounting Division.
2. Logistics allocating process provided by the NDC Operation Section I and the Automatic Warehouse Section of the Logistics Department I / Supply Chain Management Division, and the Supplier relation Section and the Data Management Section of the Supporting Service Department / Supply Chain Management Division.
3. IT operation system's development, executing, operating, and data maintaining process provided by the Information Technology Division.
4. CSR(Customer Service Representative) operating and supplying process provided by the Escalation Department / Customer Service Center.
5. Online Marketing Service Process provided by the Online Marketing Department and Business Strategy Analysis & Development Department of the E-Commerce Division.
6. TV Home Shopping related Customer Service Center order-service processes by the Customer Service Center.
7. The security control process of the third-party service provider (TSP) platform and operating environment.

Fuli Life Insurance Agent Co., Ltd.

Provision of information security management activities that cover life insurance agent operation process. This is in accordance with the Statement of Applicability version RIT-038-1A.

Fuli Property Insurance Agent Co., Ltd.

Provision of information security management activities that cover property insurance agent operation process include the development, operating, and the data maintaining process of the Insurance Agent System. This is in accordance with the Statement of Applicability version RIT-038-1A.

Fu Sheng Logistics Co., Ltd.

Provides information security management activities related to the logistics distribution operations, and the development and maintenance of the Transportation Management System (TMS) within the group. This is in accordance with the Statement of Applicability version RIT-017-1A.



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Certificate TW09/00577.00, continued

momo.com Inc.

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Additional facilities

momo.com Inc.

7F.-3, No.2, Lane 609, Sec. 5, Chongxin Rd., Sanchong Dist.,
New Taipei City 241, Taiwan

momo.com Inc.

No.77, Sec. 3, Gaotiezhanqian W. Rd., Dayuan Dist.,
Taoyuan City 337, Taiwan

Fuli Life Insurance Agent Co., Ltd.
7F., No. 98, Zhouzi St., Neihu Dist.,
Taipei City 114, Taiwan

Fuli Property Insurance Agent Co., Ltd.
7F., No. 96, Zhouzi St., Neihu Dist.,
Taipei City 114, Taiwan

Fu Sheng Logistics Co., Ltd.
8F., No. 96, Zhouzi St., Neihu Dist.,
Taipei City 114, Taiwan



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